



Terms and Conditions

S\$80 Geneco Rebate Campaign

1. This offer is only applicable to applicants of the American Express® CapitaCard or The American Express True Cashback Card or The American Express Singapore Airlines KrisFlyer Credit Card or The American Express Singapore Airlines KrisFlyer Ascend Credit Card or The American Express Platinum Credit Card Basic Card Members who meet the following criteria:
 - Apply and receive approval for the eligible card between 20th March to 20th May 2019 (both dates inclusive)
 - Make a minimum charge of S\$1 on eligible spend within the first month of Card approval.
 - Applicable only for Cards applications received through <https://www.americanexpress.com/sg/campaigns/geneco.html> or at selected Amex roadshows
 - Individuals who cancelled their American Express Cards within the last six (6) months are not eligible for this promotion.
 - Pay the Full Annual Fee of S\$321 (inclusive of GST) upfront for The American Express® Platinum Credit Card and S\$337.05 (inclusive of GST) upfront for The American Express® Singapore Airlines KrisFlyer Ascend Credit Card.
2. You will receive a redemption letter on how you can redeem the S\$80 Geneco Bill Rebate approximately ten (10) weeks after your first successful transaction which requires a minimum charge of S\$1 on eligible spend made within the first month of Card approval.
3. You will receive the S\$80 Rebate off in your next Geneco bill after redeeming the rebate via Geneco's self-service portal. Instructions to redeem will be provided in the redemption letter mailed to you.
4. You have to be a customer of Geneco powered by Seraya Energy in order to receive the S\$80 Rebate. Please go to www.geneco.sg to sign up to be a Geneco customer.
5. The S\$80 Geneco Bill Rebate is valid for three (3) months from the date of issuance and it can only be used to offset your bill. Any unused rebate will be brought forward and will be used to offset your next bill(s) the following month(s). S\$80 Geneco Bill Rebate terms and conditions apply.
6. This offer is not valid with any other promotions for The American Express Credit Card(s).
7. Each Basic Card Member is only eligible for the redemption of one (1) S\$80 Geneco Bill Rebate even if the Card Member applied for more than one eligible card via this campaign and the card has been approved.
8. This promotion is applicable to Basic Card Members only and the Basic Card Account must be in good standing to be eligible for participation in this promotion.
9. If the Card Member who was issued the S\$80 Geneco Rebate ceases to be a Card Member for any reason within six (6) months from date of Card approval, he or she will be charged the value of the S\$80 Geneco Bill Rebate.
10. Offer cannot be exchanged for cash or used in conjunction with other promotional programmes, offers, discount cards, vouchers or VIP privileges, unless otherwise stated.

11. American Express International Inc. Singapore reserves the right to withdraw or substitute the S\$80 Geneco Bill Rebate with other items(s) without prior notice and without assigning any reason.
12. The provision of benefits stated in the S\$80 Geneco Bill Rebate is the responsibility of Geneco powered by Seraya Energy Pte Ltd. American Express is not responsible or liable in the event that the benefits of the S\$80 Geneco Bill Rebate are not fulfilled by Geneco powered by Seraya Energy Pte Ltd. You accept and agree to be bound by the S\$80 Geneco Bill Rebate Terms and Conditions.
13. The eligible spend excludes: (a) Charges processed and billed prior to the Enrolment Date or charges prepaid on any Card Account prior to the first billing statement for the Card Account following the Enrolment Date; (b) Cash Advance and other cash services; (c) Express Cash; (d) American Express Travellers Cheque purchases; (e) Charges for dishonoured cheques; (f) Finance charges – including Line of Credit charges and Credit Card interest charges; (g) Late Payment and collection charges; (h) Tax refunds from overseas purchases; (i) Balance Transfer; (j) Instalment plans; (k) Annual Card fees; (l) CapitaVoucher purchases (m) Amount billed for purchase of KrisFlyer miles to top-up your miles balance; (n) Other credits to your Account; (o) Purchase and top-up charges for EZ-Link cards using your Card.
14. Card Member acknowledges that any disputes in relation to the use of the S\$80 Geneco Bill Rebate are to be directed solely to Geneco powered by Seraya Energy Pte Ltd who is providing such benefits. American Express acts solely as a payment provider and is not responsible or liable in the event that such services, activities or benefits are not provided or fulfilled by the merchant.
15. Information is correct as of February 2019.

American Express International Inc., (UEN S68FC1878J)
20 (West) Pasir Panjang Road #08-00, Mapletree Business City, Singapore 117439, americanexpress.com.sg
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Powered by YTL PowerSeraya

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Geneco's Terms & Conditions for American Express S\$80 Rebate Campaign

1. "Geneco" means Geneco by Seraya Energy Pte. Ltd. and "Amex" means American Express International, Inc.
2. These Terms & Conditions for this promotion are in addition to Geneco's standard terms and conditions for electricity retail as set out in your Electricity Retail Agreement. In the event of any conflict or inconsistency between the Electricity Retail Agreement and these Terms & Conditions, the terms and conditions in your Electricity Retail Agreement shall prevail.
3. If there is any difference between these Terms & Conditions and any brochure, marketing or promotional material relating to this promotion, these Terms & Conditions shall prevail.
4. This promotion shall run from 20 March 2019 to 20 May 2019, both dates inclusive.
5. This promotion is only open to individuals who are home/residential customers of Geneco.
6. This promotion is limited to a one-time S\$80 Geneco credits per customer. The credits may only be used to offset your next Geneco bill and any unused credits will be brought forward to the following month to offset your next bill.
7. This promotion is not applicable or valid with any other promotions, offers or discounts unless otherwise stated.
8. Geneco reserves the right to end, withdraw or substitute the S\$80 Geneco credits with any other item(s) without prior notice and without assigning any reason.
9. The S\$80 Geneco credits given under this promotion is not redeemable or exchangeable for cash or any other payment form and cannot be used in conjunction with other promotional programmes, offers, discount cards, vouchers or VIP privileges, unless otherwise stated.
10. Geneco is not an agent of Amex and vice versa, and assumes no responsibility for any products and/or services offered or provided by Amex. Any dispute about the quality or service standards of Amex must be resolved directly with Amex.
11. These terms and conditions shall be governed by the laws of Singapore. A person who is not a party to any agreement governed by these Terms & Conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap 53B) to enforce any term under these Terms & Conditions.

Seraya Energy Pte Ltd

1 HarbourFront Place #16-06 HarbourFront Tower One Singapore 098633
Home: (65) 6319 0422 Business: (65) 6363 6688 Fax: (65) 6363 6600
Home: info@geneco.sg Business: contact@geneco.sg Web: Geneco.sg